

ETHOS

COLLECTION

LVT LIMITED WARRANTY

EXCLUSIVE LIMITED WARRANTY

Manufacturer provides a one (1) year Limited Warranty that the ETHOS Luxury Vinyl product is free of any manufacturing defects. If such products are found to be defective, the Manufacturer will supply new ETHOS LVT products of the same or similar style, size, color, grade and gauge for replacement material of the defective area only. The Manufacturer and Alberta Hardwood will not be responsible for any labor costs. Non-defective products that were damaged by improper installation would not constitute a valid claim under this Limited Warranty. The Manufacturer reserves the right to inspect any claim and request photographs and/or samples prior to approving such claim.

PRE-INSTALLATION LIMITED WARRANTY

The Manufacturer warrants that this product is free of visual defects. You and/or your installer should carefully inspect each piece before installation. Any pieces that appear to have defects should not be installed. Alberta Hardwood will not be responsible for any claim for product installed with visual defects.

WEAR LIMITED WARRANTY

ETHOS Luxury Vinyl is protected with a wear layer. The Manufacturer warrants that there will be no wear-through of the wear layer for the amount of years indicated for the specific product from normal traffic or maintenance. "Wear-through" refers to complete loss of the wear layer so that the printed design layer is changed or affected. The term of your specific product Wear Limited Warranty will appear within the specification of each product.

- This Limited Warranty only applies provided the recommended installation instructions and maintenance procedures are followed. For complete details on installation and maintenance, review the Installation/Maintenance and Limited Warranty brochure/term sheet which is available prior to sale, the terms of which are hereby agreed to have been included in all sales contracts with this product
- If product is found to be defective, the Manufacturer will supply new ETHOS LVT products of the same or similar style, size, color, grade and gauge for replacement of the defective area. The Manufacturer and Alberta Hardwood will not cover any labor cost associated with the removal and/or replacement of the defective floor.
- After corrective action is taken on an existing defect, you will continue to receive limited warranty coverage for the remaining period of your original limited warranty.

Level	Residential Limited Wear Warranty	Commercial Limited Wear Warranty	Products
Best	30 Year	20 Year	ETHOS ORIGINAL
Premium	Lifetime	30 Year	ETHOS SIGNATURE

To obtain a warranty claim form and/or information, you may call Alberta Hardwood. Any claim under this Limited Warranty must include a claim form properly filled out and accompanied by a dated proof of purchase or invoice. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

EXCLUSIONS TO LIMITED WARRANTY

- Dissatisfaction due to improper installation or maintenance.
- Damages resulting from misuse or abuse including, but not limited to, scratches, cuts, burns, stains, indentation, improper or insufficient maintenance, use of steam cleaners, and lack of proper floor protector.
- Floor products sold as irregulars or second quality are sold "as is."
- Color variations between samples or printed illustrations and the actual production runs.
- Discoloration due to use of rubber-backed mats, coco-fiber mats, solvent-based polishes or cleaners, or asphalt tracked in from driveways or parking lots.
- Reduction of gloss from use.
- Residential or Commercial installation with heavy wheeled vehicle traffic that permanently indents or damages the flooring.
- This limited warranty is not valid for any product purchased in Canada which is installed outside Canada. ANY PRODUCTS PURCHASED IN THE CANADA THAT ARE INSTALLED OUTSIDE CANADA ARE SOLD WITHOUT ANY WARRANTY EXPRESS OR IMPLIED.

The Manufacturer reserves the right to final judgment regarding claim approval.

This limited warranty is made solely to the original purchaser of ETHO Luxury Vinyl Flooring products and is not transferable under any circumstances. Limited warranty period begins on date of purchase. This limited warranty is expressly in lieu of any other expressed warranty whether oral or written. No representative, employee, or agent of the Manufacturer, or any other person, is authorized to assume for Manufacturer any additional liability or responsibility in connection with ETHOS product. Consequently, agents, employees, distributors, and dealers of ETHOS are not authorized to make modifications to this limited warranty, or additional warranties on behalf of the Manufacturer. Accordingly, additional statements such as dealer advertising or presentations, whether oral or written, do not constitute Warranties by the Manufacturer and should not be relied upon. **IMPLIED WARRANTIES OF MERCHANTABILITY ARE LIMITED TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.** SOME PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. **IN ANY CASE, THE MANUFACTURER SHALL NOT BE LIABLE FOR SPECIAL, CONSEQUENTIAL, OR INDIRECT OR OTHER DAMAGES ARISING FROM BREACH OF LIMITED WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR OTHER LEGAL THEORY EVEN IF MANUFACTURER OR ITS AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.**

The Manufacturer reserves the right to modify or change this warranty.
Limited Warranty effective on all products sold on or after January 1, 2018.